WELCOME

to

Idaho Housing and Finance Association!

We are very excited to work with you and to make your experience the best it can be.

This *step-by-step* loan delivery guide will help you get started with Lender Connection.

(Use these buttons for quick navigation throughout this guide.)



Lender Connection Step by Step Guide -

Contents (click to jump)

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Lender Connection Step by Step Guide -

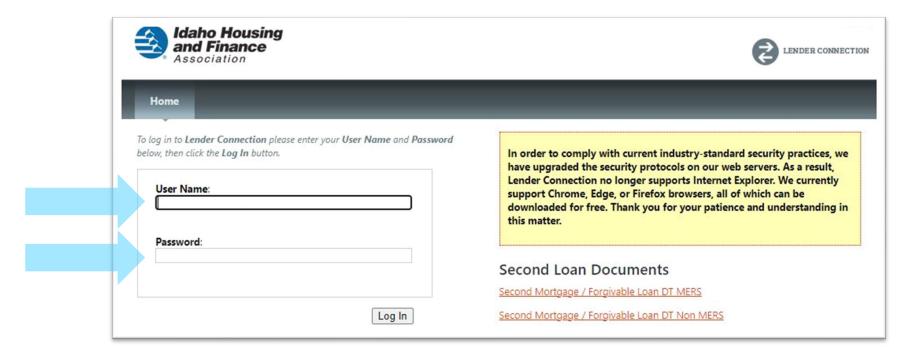
Lender Approval - Access

- 1. Email <u>HOL.ContractMgmt@ihfa.org</u> for an application and a list of required documents.
- 2. Submit your Lender Application & Recertification documents to HOL.ContractMgmt@ihfa.org.
 - Lenders are required to submit recertification documents on a yearly basis (April 1st deadline).
 - For state specific questions, please reach out to that specific <u>State</u>.
- 3. IHFA's Contract Management Team will review your application and documents.
 - Lenders will be notified via email if there are missing/late documents or if there are further questions.
- 4. You will receive a Welcome Letter when you are approved.
 - A Lender Connection training call will be scheduled.
 - A List of approved administrators will be requested.
 - Administrator username and password will be given to access the <u>Lender Connection portal</u>.

Lender Connection Step by Step Guide -

Access - Administrators - Set Up Users

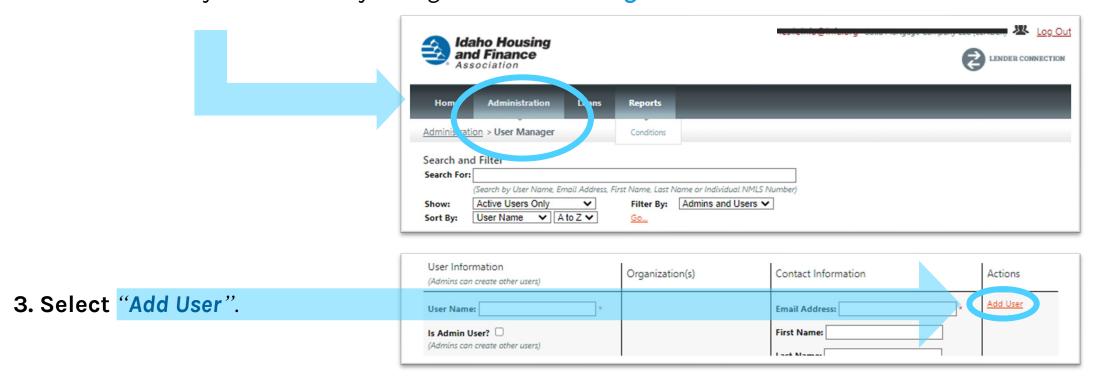
1. Use your supplied User Name and Password to log into the Lender Connection portal.



Lender Connection Step by Step Guide -

Access - Administrators – Set Up Users

- 2. Select "ADMINISTRATION" from the top menu, then "User Manager" from the dropdown.
 - You will only be able to see your organization in the Organization tab.



Lender Connection Step by Step Guide -

Access - Administrators - Set Up Users

4. Fill out User Information.

IMPORTANT! Use the USERS email address, this will become their User ID.



5. Click "add User" after all user information has been added.

Lender Connection Step by Step Guide -

Access - Administrators - Set Up Users

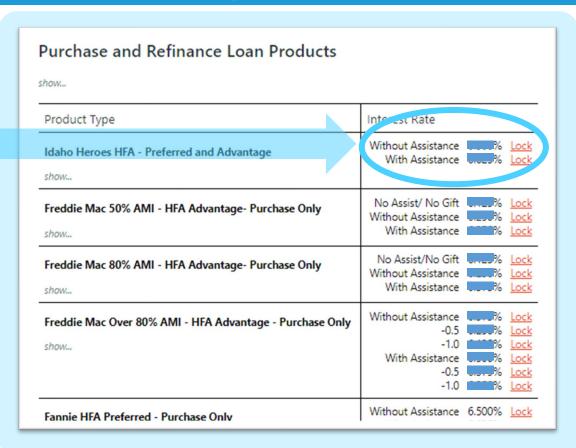
- 6. Select "Email Login Instructions" and "Email Password Reset" to send login information to user.
 - User should now be able to log into the system.
 - System will automatically send 2 emails to user from "notify@ihfa.org" which will contain login instructions.
 - Check spam folder if notification has not shown up in your email box.



Lender Connection Step by Step Guide -

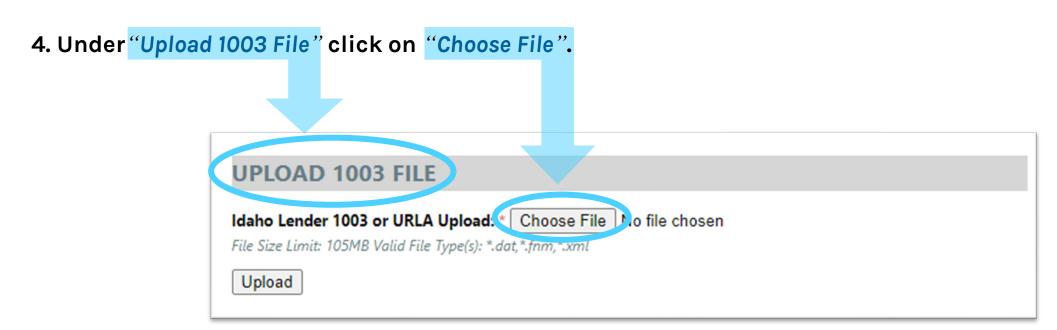
Locking a Loan (Idaho Only)

- 1. Log in to <u>Lender Connection</u>.
- 2. Go to your specific loan program.
- 3. Click the appropriate "Lock"
 - *Without Assistance or With Assistance.



Lender Connection Step by Step Guide -

Locking a Loan (Idaho Only)

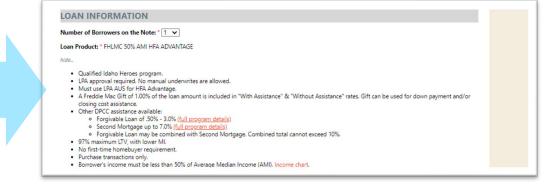


Lender Connection Step by Step Guide -

Locking a Loan (Idaho Only)

5. Review all DPCC (Down Payment Closing Costs) information at the top of the page.

6. Fill in loan information in the fields provided.

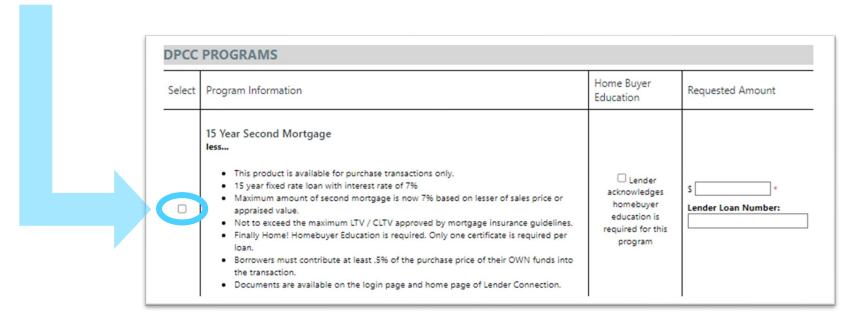


CONTACTS	
Lender Loan Number:	
Full Name: *	
Phone Number: * Extension:	
Fax:	
Email: "	
NOTE	
Property Address: *	
Apartment Number, P.O. Box, Instructions, Etc.:	
State: D V City, State Zip Code (County): * Select City, State Zip Code (County)	
Loan Amount: * \$	

Lender Connection Step by Step Guide -

Locking a Loan (Idaho Only)

7. Choose DPCC PROGRAM by clicking associated box.



*Must acknowledge Home Buyer Education if required. Add loan number and lender loan number.

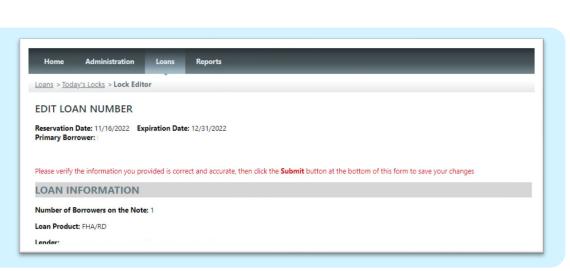
Lender Connection Step by Step Guide -

Locking a Loan (Idaho Only)

8. Click on "Validate...".

*If you fail to choose the correct DPCC program prior to clicking "Validate" you will need to contact lockdesk@ihfa.org to correct.

Clicking "Validate..." will generate a confirmation screen.



Education Class for homebu

Validate..

Lender Connection Step by Step Guide -

Locking a Loan (Idaho Only)

APPRAISAL

Census Tract:

Is the Property in a Targeted Area? No

Dwelling Type: Detached

Construction Type: Existing Construction (45 Days)

Appraisal Value: \$355,000.00

Submit Submit & Print Go Back... Cancel

9. Click "Submit and Print".

Clicking "Submit and Print" automatically generates a .pdf that will pop up with your lock confirmation. Save this for your records, it shows the automatically assigned Lender Connection Loan Number.



Lender Connection Step by Step Guide -

Original Note Delivery

- 1. ALL First Lien Documents MUST Be Endorsed to Idaho Housing and Finance Association*.
 - Signature/Name Affidavit Required.
 - Original POA needed if applicable.

Note Endorsement

Pay to the order of Idaho Housing and Finance Association

(must be spelled correctly, no abbreviations)

Without Recourse

Lender Name

(must match Note exactly)

(Signature)

Signatory's typed name, Title

^{*}See section 9 for state specific exceptions to endorsement requirements.

Lender Connection Step by Step Guide -

Original Note Delivery

2. Deliver ALL Original Lien Loan Documents (1st) * i.e. Note to:

Idaho Housing and Finance Association

Attn: Doc Center

565 W. Myrtle Street

Boise, ID 83702

*Use this link to **State Specific Information** to determine where 2nd & 3rd Lien Documents should be sent.

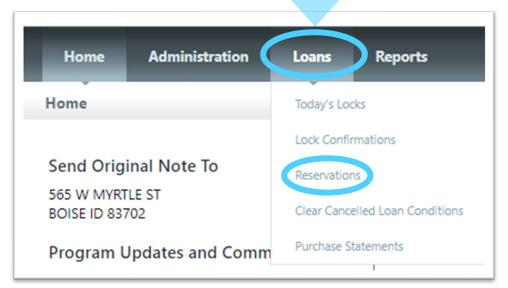




Lender Connection Step by Step Guide -

Loan File Delivery

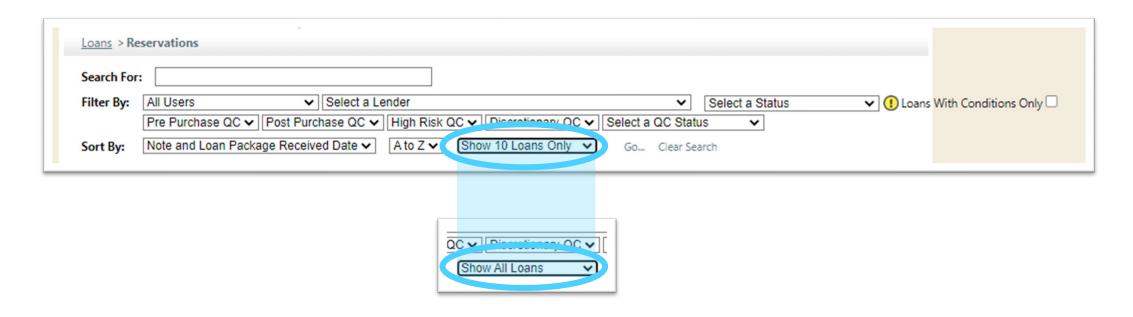
- 1. Log in to <u>Lender Connection</u>.
- 2. Under "Loans" click on "Reservations".
 - Only your loans will show up in the results.
 - Use "Search" if needed.



Lender Connection Step by Step Guide -

Loan File Delivery

3. Reservations will default to 10 loans only (change to see more).



Lender Connection Step by Step Guide -

Loan File Delivery

4. Delivery to more than one State is available by clicking the 3 headed icon.



All approved lending States will be visible.

Switch Organizations Alt+O

Connecticut Housing Finance Authority
Internal User

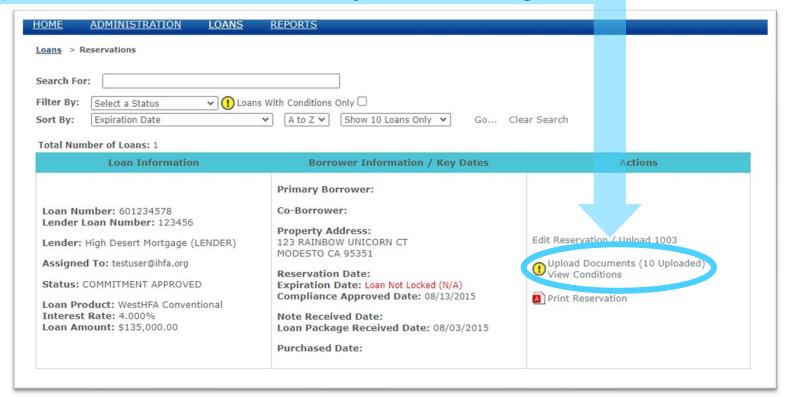
Idaho Housing and Finance Association
Internal User

Iowa Finance Authority
Internal User

Lender Connection Step by Step Guide -

Loan File Delivery

5. Select "Upload Documents" on the loan you are working on.



Lender Connection Step by Step Guide -

Loan File Delivery

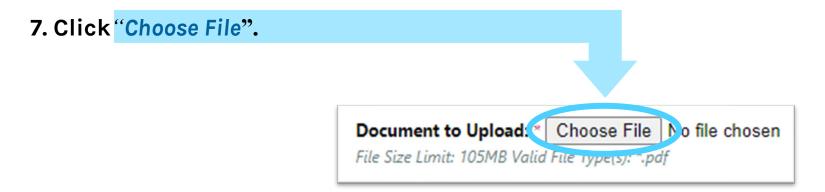
6. Select "Loan Package" from document types.



*Selecting Loan Package will place the loan in the review que. If this is not selected it will NOT go into the loan review que.

Lender Connection Step by Step Guide -

Loan File Delivery



8. Select the desired file on your computer and then click "Upload".

```
Document to Upload: * Choose File No file chosen
File Size Limit: 105MB Valid File Type(s): *,pdf

Upload
```

Lender Connection Step by Step Guide -

Pre-Purchase Conditions

- 1. The Loan File will be reviewed.
- 2. You will receive a NOTIFICATION of any outstanding conditions.

NOTE: This is a notification of outstanding conditions. Please log into **Lender Connection** to review actual conditions.

	Loan Acquisition Suspense Items For I
	Lender Connection Notification
	Loan Acquisition for C
1	The above referenced loan has been added to the Loans with Conditions queue. Please log into Lender Connection to view the r
l	Please take a moment to review other files with conditions that are still pending.
	Login to Lender Connection
l	https://www.lendernm.com/
l	On the Loans - Reservations screen:
	You may search for the specific loan by typing the last name or loan number in the Search For field, then click Go

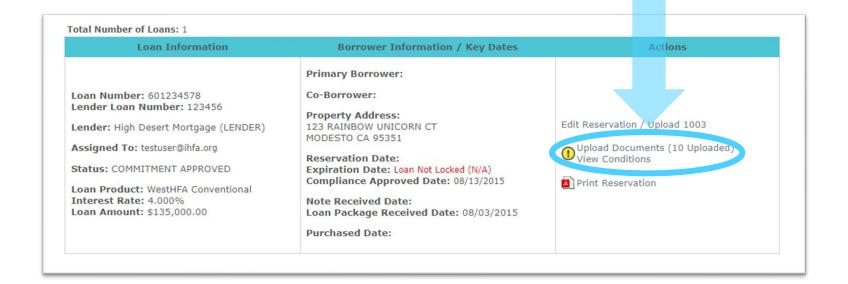
Contact information from the **Lender Delivery Checklist** will be used for notification.

Lender Delivery Checklist				
Lender Loan Number:	Borrower Name:			
Lender Contact Name:	File Contact Email Address File Contact Phone #:			
FINAL ORIGINAL DOCUMENTS – Do NOT include in loan file. Ship under separate cover to:				

Lender Connection Step by Step Guide -

Pre-Purchase Conditions

- 3. Log in to Lender Connection.
- 4. Select "View Conditions" on the loan you are working on.



Lender Connection Step by Step Guide -

Pre-Purchase Conditions

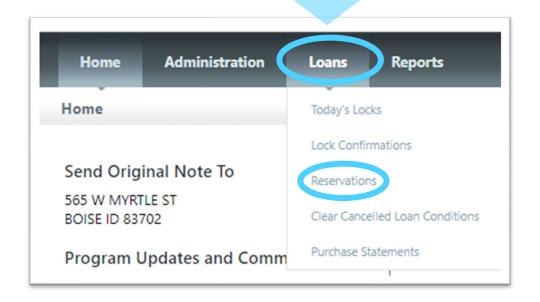
5. Outstanding Conditions will be listed.



Lender Connection Step by Step Guide -

Clearing Outstanding Conditions - Pre-Purchase Conditions

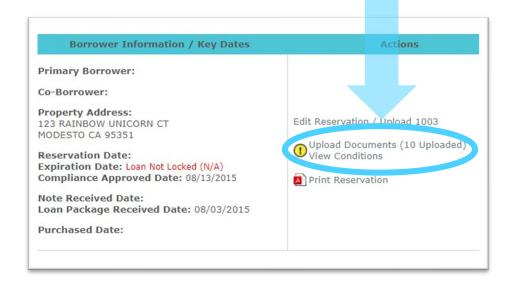
- 1. Log in to <u>Lender Connection</u>.
- 2. Under "Loans" click on "Reservations".

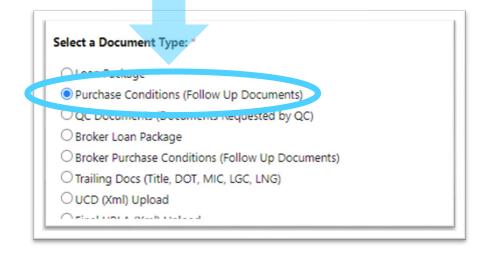


Lender Connection Step by Step Guide -

Clearing Outstanding Conditions - Pre-Purchase Conditions

- 3. Select the loan you are working on.
- 4. Go to "Upload Documents" then select "Purchase Conditions".





Lender Connection Step by Step Guide -

Clearing Outstanding Conditions - Pre-Purchase Conditions

5. Click "Choose File".

Document to Upload: Choose File No file chosen

File Size Limit: 105MB Valid File Type(s): Apdf

6. Select the desired file on your computer and then click "Upload".

Document to Upload: * Choose File No file chosen
File Size Limit: 105MB Valid File Type(s): *.pdf

Upload

NOTE: The system will automatically send notification to the reviewer of newly uploaded documents which will be reviewed within a 24-48 hour period.

Lender Connection Step by Step Guide -

Conditions Report

- 1. Log in to <u>Lender Connection</u>.
- 2. Under "Reports" click on "Conditions".



3. Click "Generate Report".

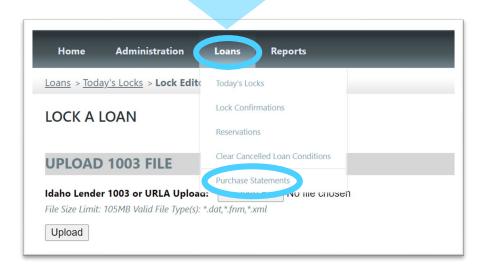


^{*}Reports can be exported as a Spreadsheet.

Lender Connection Step by Step Guide -

Purchase Statements

- 1. Log in to <u>Lender Connection</u>.
- 2. Under "Loans" click on "Purchase Statements".



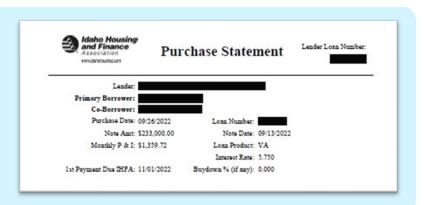
Lender Connection Step by Step Guide -

Purchase Statements

- 3. Fill in search criteria
 - Search by Cutoff Date.



Purchase Statements can also be exported as a Spreadsheet.



Lender Connection Step by Step Guide -

Trailing Doc Delivery

1. Deliver ALL Original Loan Documents (1st) * i.e. Deed of Trust/Mortgage to:

Idaho Housing and Finance Association

Attn: Doc Center

565 W. Myrtle Street

Boise, ID 83702

*Use this link to <u>State Specific Information</u> to determine where 2nd & 3rd Lien Documents should be sent.

Trailing Documents due within 90 Days of Loan Purchase

- Original Recorded Mortgage(s) (1st, 2nd & 3rd, if applicable) to be delivered.
- Final Title Insurance Policy to be uploaded to Lender Connection as Trailing Document.
- MIC, RD Loan Note Guaranty, VA LGC (if applicable) to be uploaded to Lender Connection as a Trailing Document.

NOTE: Title Policy & Mortgage Insurance and/or Loan Guarantee documentation may be uploaded directly to Lender Loan File under ADP.

Lender Connection Step by Step Guide -

State Specific Info/Contacts











Connecticut











Washington



Oregon



Lender Connection Step by Step Guide -

eNotes

Fannie Mae & Freddie Mac

Control and Location are required to be delivered to IHFA prior to Loan review.

Master Servicer to be transferred to IHFA upon Purchase Wire being sent to Lender.

Ginnie Mae (Gov Loans)

Pending Agency Approval – Stay Tuned – Anticipated to implement.

For more information on delivering eNotes to IHFA, please contact RitaA@ihfa.org

Rita Aafedt (Loan Acquisition Manager) - (208) 424-7048