

# HOUSING INFORMATION RESOURCE CENTER



YOUR HOUSING RESOURCE



**Idaho Housing  
and Finance**  
Association

[www.idahohousing.com](http://www.idahohousing.com)



## HOUSING INFORMATION RESOURCE CENTER

Idaho Housing and Finance Association's (IHFA) Housing Information Resource Center (HIRC), is a free, non-governmental service for housing consumers, providers, and advocates created in 1998 as a centralized clearinghouse for housing information. Services range from housing referrals and recommendations for consumers to strategic planning and development support for communities and statewide housing initiatives.

Although IHFA has no funds to offer individuals, we make every effort to locate the most appropriate service or resource for each situation. Here are several of the services provided.

## IDAHO HOUSING HOTLINE AND EMAIL 877.438.4472 / [hirc@ihfa.org](mailto:hirc@ihfa.org)

The Housing Hotline is a resource for those with questions involving housing in Idaho. We offer free information on housing options and availability, as well as referrals to housing resources and providers. These include homeless support services, rental assistance, first-time homebuyer options, low-cost apartments, multifamily development financing, and free housing counseling.

Based on a caller's specific housing needs and questions, we will help research possible options and make appropriate referrals. This free statewide service is provided from 8:30 a.m. to 5:30 p.m. MST Monday through Friday. The hotline is closed on weekends and certain holidays.

## HOUSING ASSISTANCE GUIDE FOR IDAHO

This guide is an overview of common housing questions. It includes housing resources, providers, strategies, and contacts in multiple languages. Download the free guide from the home page at [housingidaho.com](http://housingidaho.com).

## WORKING TO EXPAND HOUSING CHOICE IN IDAHO COMMUNITIES

The gap between wages and housing costs can impact recruitment and retention of essential workers in communities throughout Idaho. These include emergency first responders, law enforcement officials, firefighters, teachers, and medical and business professionals. Just as importantly, a mix of housing types and costs supports housing choice for all income levels and households, including seniors, working families, and persons living with disability.

IHFA offers technical assistance to help cities and counties determine workforce and other housing needs, and to develop local strategies and long-term solutions in the areas of land-use planning and compliance with federal laws and funding sources.

## HOUSING AS AN ECONOMIC DEVELOPMENT RESOURCE

We understand that housing plays a role in sustainable economic and community development. This is equally true in challenging economic times and periods of strong growth. IHFA works closely with Idaho's community and economic development coalitions, such as the Idaho Community Review, Idaho Rural Partnership, and the Northwest Community Development Institute to address the unique challenges and opportunities of rural Idaho. The process results in better use of resources and effective collaboration among professionals from every discipline.

IHFA's involvement in these community initiatives has helped put housing affordability on the radar for local residents, their leadership, and those charged with promoting economic development and community resilience.

## FAIR HOUSING AND ACCESSIBILITY

One objective of IHFA is to coordinate efforts to promote fair housing principles in all our activities and in the communities where we do business. IHFA is a founding member of the Idaho Fair Housing Forum, and has long been instrumental in innovative partnerships that educate housing stakeholders about their rights and responsibilities under the Fair Housing Act and related federal laws. IHFA supports *fairhousingforum.org*, a resource for housing consumers, providers, and advocates, and *rampupidaho.org*, a statewide coalition promoting economic development and ADA compliance through retail and community access.

We see fair housing and accessibility as fundamental to good customer service. Our aim is to ensure equal access to our programs and services and to inspire a culture of respect enjoyed by our customers, partners, and employees.



## ONLINE RENTAL HOUSING SEARCH TOOL

[housingidaho.com](http://housingidaho.com) / 877.428.8844

Over 70 percent of HIRC's hotline calls come from people seeking rental housing options. To meet this need, IHFA created Idaho's first comprehensive statewide housing search tool—*housingidaho.com*. Site features include:

- List or search for properties free 24/7.
- Reporting and inventory tools.
- Bilingual and ADA-compliant.
- Special mapping features.
- Affordability calculator and rental checklist.
- Simple search tools to find the right location, at the right price.

The ultimate goals of *housingidaho.com* are to help Idahoans find housing that fits their individual and family needs, assist housing providers in filling vacancies quickly and efficiently, and more accurately monitor trends in Idaho's diverse housing markets. The site is free, fast, and simple to navigate.

For those without an internet connection, a toll-free customer support line is available from 7:00 a.m. to 6:00 p.m. MST at 877.428.8844.



# About Idaho Housing and Finance Association

Idaho Housing and Finance Association improves lives and strengthens Idaho communities by expanding housing opportunities, building self-sufficiency, and fostering economic development. Idaho Housing is self-supporting and generates its revenue through fees for work performed.

For complete program descriptions, visit [idahohousing.com](http://idahohousing.com) or call our toll-free number at 866.432.4066.

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## Housing Information Resource Center

P.O. Box 7899 • (565 W. Myrtle)  
Boise, Idaho 83707-1899

208.331.4877 • 877.438.4472

TDD Hearing Impaired  
800.545.1833, Ext. 400

\* Programs are subject to change at any time.  
Funds are limited, and certain restrictions apply.



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