The New and Improved Borrower Connection

Borrower Connection, the convenient online tool to help you manage your home loan, has a new look and powerful tools that you’re going to love. Among the new features:

1. It’s mobile friendly, which means you can manage your loan on the go.
2. It’s even more secure thanks to the addition of a two-step login.
3. You can now schedule payments ahead of time.
4. You can now set up autopay online.
5. You now have access to all your loans, past and present.
6. It’s easy to get started. If you’ve already established an online account, you can use the same login and password.
7. It’ll make you a smarter homeowner through regularly posted tips and bulletins.

Check it out today! You only have a few months until the old Borrower Connection will no longer be available, so don’t wait.

New Payment Features

There are two new exciting features for making your payment.

You can schedule a payment ahead of time. Many borrowers have taken advantage of the ease of paying online, but now you will have the option to select a date when you would like the payment to be made. This will allow you to schedule your payment whenever you’re logged in and select the date that works best for your financial situation each month. Keep in mind that your payment still must be made by the 16th of each month to avoid a late fee. Plus, if you make your payment online—and on time—you will automatically be entered into a drawing to win a $100 gift card.

It’s easier than ever to set up an automatic payment each month. Simply log in to your Borrower Connection account, click on the “Manage AutoPay” link on the left, and follow the directions online. Please note that if you have already authorized HomeLoanServ to make an automatic bank draft, you will not be able to use the online feature unless you cancel your original automatic bank draft by contacting us at support@homeloanserv.com.

Creating an Account

If you have never checked out Borrower Connection, now is the time. Here’s how to do it:

2. Click “Create Account.”
3. Follow the directions on the screen.

Before you create an account, make sure you have your loan number, the ZIP code of your property address, and the last four digits of your Social Security number to verify your identity.

Your username will be whatever email address you choose. Your password must be at least eight characters. You will receive an email from info@homeloanserv.com that contains a link to confirm your email address. Once that’s done, confirm your phone number by text or a phone call. Enter the six-digit code you receive by text or by phone, and you will be logged in to Borrower Connection.

Two-Step Login Provides Additional Protection

Online security has never been more important in today’s world of digital crime and internet fraud. It’s the reason a two-step login process has become so prevalent. It is an extra layer of security to make sure you’re the only one who can access your account, even if someone else knows your password. It adds an extra step to your basic log-in procedure. A process that is similar is swiping a card and entering a pin number or logging onto a website and entering an additional code or one-time password that’s been sent to your phone or email address.

Borrower Connection is now secured through a two-step login process. Each time you log in, you will be asked to enter a username and password as well as an additional six-digit code, which you can choose to receive by email, text, or phone call.
PaymentSense

Congratulations to Stephen and Ciara of Pocatello, recent winners of our online payment promotion. Stephen and Ciara are first-time homeowners who enjoy the ease of making their payments online and were very excited to win. “We are in the middle of putting up a fence around the backyard, and this will help with that project,” Stephen said.

Paying your mortgage online through HomeLoanServ’s Borrower Connection will save you money on postage and the time it takes to write a check. If you make your payment online and on time for at least three consecutive months, you’ll automatically be entered into a drawing for a $100 gift card to a home improvement store near you.

We Are Mobile-Friendly!

Check out your loan details and make your loan payment even when you are on the go. From your mobile device, simply go to new.homeloanserv.com and log in to your Borrower Connection account.

SpringSense

It’s hard to believe, but spring is just around the corner. When the weather turns a bit more pleasant, here are some tips to help maintain your home:

• Examine the exterior of your home for any signs of damage. If you find any, make necessary repairs.
• Examine the exterior chimney for any signs of damage, and have the flue cleaned and inspected by a certified chimney sweep.
• Inspect concrete slabs for signs of cracks and movement. Fill cracks with a concrete filler or silicone caulk.
• Examine the exterior of your home for any signs of damage. If you find any, make necessary repairs.
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Source: HGTV.com