



## Program Bulletin 2022-10

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### Address Confidentiality Program

In accordance with the Fannie Mae Selling Guide Announcement, [SEL-2022-06](#), encouraging servicers to implement an Address Confidentiality Program, we have made the following information and application available on Lender Connection.

This [program](#) was created to protect victims of stalking, domestic violence, sexual assault, human trafficking, and other crimes from individuals who intend to cause harm. It protects a participant's real address by providing a mail forwarding service and giving participants a legal substitute address to use in place of their physical address. This address can be used whenever an address is required by public agencies (such as driver's license registries, schools, courts, police departments, etc.) to locate them. First-class mail sent to the substitute address is forwarded to the victim's actual address.

ACP programs are one tool in a larger safety plan and many programs require participants to sign up through an application assistant, typically an advocate who can help participants develop a larger safety plan to protect their physical location from becoming available online.

### Quick Help

Save time and help your borrowers more effectively. Use these helpful emails and links to get the answers and information you need.

Support for all your Idaho Housing needs: [resloan@ihfa.org](mailto:resloan@ihfa.org).

Pricing and lock support: [lockdesk@ihfa.org](mailto:lockdesk@ihfa.org).

Loan adjustments: [hol-adjustments@ihfa.org](mailto:hol-adjustments@ihfa.org).

Access to our most recent updates and [announcements](#).

[Service Reference Guide](#)

[Loan Delivery Checklist](#)

For more information or assistance, please contact us at [resloan@ihfa.org](mailto:resloan@ihfa.org) or call 1.855.505.4700, ext. 8600.

Thank you for your partnership.



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