



Program Bulletin 2025-12

We're excited to announce that our **Low Loan Balance** products are now fully integrated into Optimal Blue!

As part of this enhancement:

- **Lender Connection** has been updated to automatically apply the rate **discount** when a loan qualifies based on loan amount - no additional steps required.
- **A rate discount chart will be added to the LLPA section of Lender Connection for easier viewing** if you are not using Optimal Blue.
- **The Low Loan Balance products will be removed from the main page of Lender Connection.**

This update simplifies your workflow and ensures accurate pricing directly through Optimal Blue without the need for manual product selection.

We appreciate your partnership. Any questions can be directed to resloan@ihfa.org.

Quick Help

Save time and help your borrowers more effectively. Use these helpful emails and links to get the answers and training you need.

Support for all your Idaho Housing needs: resloan@ihfa.org.

Pricing and lock support: lockdesk@ihfa.org.

Loan adjustments: hol-adjustments@ihfa.org.

Access to our most recent updates and [announcements](#).

[Service Reference Guide](#)

[Loan Delivery Checklist](#)

For more information or assistance, please contact us at resloan@ihfa.org. or call 1.855.505.4700, ext. 8600.



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