



Idaho Housing's Mortgage Services Department is now called HomeLoanServ

This effects some key documentation for your clients:

Loss Payee Clause

With HomeLoanServ being established as the identifying name of our servicing department, we have amended our loss payee clause for hazard insurance and flood insurance transfers.

The new loss payee clause is as follows:

HomeLoanServ
PO Box 7899
Boise, ID 83707

Please update your system information so the insurance transfers are accurate.

Notice of Servicing Transfer/"Goodbye Letters"

It is essential in these "goodbye" letters to let your clients know their loan is being transferred to HomeLoanServ, or they will be confused when they receive documentation from us that references HomeLoanServ. Our servicing department also answers the phone HomeLoanServ and we would like to eliminate any confusion.

Please share this with anyone in your office who prepares hazard/flood insurance or loan closure documents.

Thank you for your attention to this matter.

This new department name reflects our continued growth and ability to provide excellent home loan services in Idaho and beyond.

For more information or assistance, please contact us at resloan@ihfa.org or call 1.800.219.2285.

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