

## Strategic Planning Committee

February 21, 2018

9 am – 10 am MST

Conference Call

Call In Number: (866) 672-5590

Passcode: 5415698048#

### Participants:

Sherri Wastweet, **Region 1**

Cliff McAleer, **Region 2**

Amanda Fields, **Region 3**

Misty McEwen, **Region 4**

Melissa Hartman and Holly Llewellyn, **Region 5**

Anne Johnson, **Region 6**

Maureen Brewer- **Region 7**

Andrea Moore – **IHFA**

**Mission Statement:** The goal of the Strategic Planning Committee is to discern what small steps the Idaho Balance of State can take to help accomplish functional zero homelessness.

### Agenda:

1. Approve minutes from October
2. Discuss and approve mission statement
3. Discuss goal list

### Goal List:

1. Get providers to enter in clients' increases in income
  - a. See Flyer
  - b. How should we distribute?
  - c. *Performance Measure 4*
2. Focus on who is staying in COC Permanent Housing for long periods of time
  - a. Who are they?
  - b. How did they get there?
  - c. How could they move on?
  - d. Brainstorm!
  - e. *Performance Measure 7*
3. Figure out what is happening after 2 years of being housed back to homeless
  - a. Clarify
    - i. What research do we need to do?
  - b. *Performance Measure 2*
4. Advise Point in Time Committee on macro factors influencing first time homeless numbers and number of homeless people overall
  - a. Clarify
    - i. What are we seeing in the data and in our regions?
  - b. *Performance 3 and 5*

- 5. Break Length of Time Homeless down by region and population
  - a. *Performance Measure 1*

***For your reference***

**2018 Benchmarks:**

- 1. Performance Measure 1: Length of Time Homeless
  - a. Negative concern benchmark: 59 days on average, 39 days for median
  - b. Positive benchmark: 41 days on average, 21 days for median
- 2. Performance Measure 2: Total Returns to Homelessness from a Positive Exit Destination

	% of Returns in Less than 6 months	% of Returns from 6-12 months	% of Returns from 13-24 months	% of Returns in 2 years
Negative Outcome	6.83%	4.59%	5.87%	16.53%
Postive Outcome	6.16%	3.48%	3.07%	13.47%

- 3. Performance Measure 3: Number of Homeless People
  - a. No benchmarks can be set on this metric
    - i. Thus, the Committee can only track and make notes
- 4. Performance Measure 4: Employment & Income Growth for Homeless Persons
  - a. No benchmarks can be set on this metric
- 5. Performance Measure 5: First-time Homeless
  - a. Negative outcome is 2928 people entering projects
  - b. Positive outcome is 1392 people entering projects
- 6. Performance Measure 6: Homeless Prevention & Housing Placement of Category 3 Homelessness
  - a. Category 3 is not allowed nor can be measured
- 7. Performance Measure 7: Placement in or retention of Permanent Housing
  - i. For a positive outcome, 97.14% of exits to or retention of PH
  - ii. For a negative outcome, 82.97% of exits to or retention of PH

# Want better results on your system performance measures??

## Ensure client income is up-to-date in HMIS

### What is income?

- Earned Income
- General assistance
- Pension or retirement income
- Private disability insurance
- Retirement income from Social Security
- Social Security Disability Income (SSDI)
- Temporary Assistance for Needy Families (TANF)
- Alimony or other spousal support
- Child support
- Supplemental Security Income (SSI)
- Unemployment Insurance
- VA Service Connected Disability Compensation
- VA Non-Service Connected Disability Compensation
- Workers' Compensation

### Remember...

#### ***\$1 Counts as an Increase***

Events that trigger an increase include:

- A raise
- Working additional hours
- A cost of living adjustment

#### ***Check for Errors***

Non-cash benefits do not count as income  
Look for missing & out of place data  
Does the data make sense?

Need help?

Email [hmis@ihfa.org](mailto:hmis@ihfa.org)