

Strategic Planning Committee

October 27, 2017

10:00 – 12:00 pm MST

Boise Center- Boise, ID

Participants:

Sherry Westweert, **Region 1**

Steve Bonnar, **Region 2**

Dave Howerton, **Region 3/DOL**

Vacant, **Region 4**

Melissa Hartman, **Region 5**

Anne Johnson, **Region 6**

Andrea Moore – **IHFA**

John Poarch- **VA/Region 7**

New Items:

1. Introductions
2. Survey results
3. What are the System Performance Measures?
 - a. See page 2
4. Setting Benchmarks
 - a. See pages 3-7
5. Moving Forward
 - a. What is the first thing we need to accomplish?

Strategic Planning Committee

October 27, 2017

Note: As all of this data is based on of System Performance Measure reports for the previous 3 years (2015-2017), each year the committee will set a new set of benchmarks.

HMIS Benchmark Data

System Performance Measure

System Performance Definition

Measure 1

Length of Time Persons Remain Homeless
The extent to which Persons exit homelessness to PH who return to homelessness within 6 to 12 months

Measure 2

Measure 3

Number of Homeless Persons

Measure 4

Employment and Income Growth for Homeless Persons in COC Program -funded Projects

Measure 5

Number of Persons who become homeless for the first time

Measure 6

Homeless Prevention and Housing Placement of Persons defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Project

Measure 7

Successful Placement from Street Outreach and Successful Placement in or retention of permanent housing

Performance Measure 1:

What is it?

Length of time persons remain homeless.

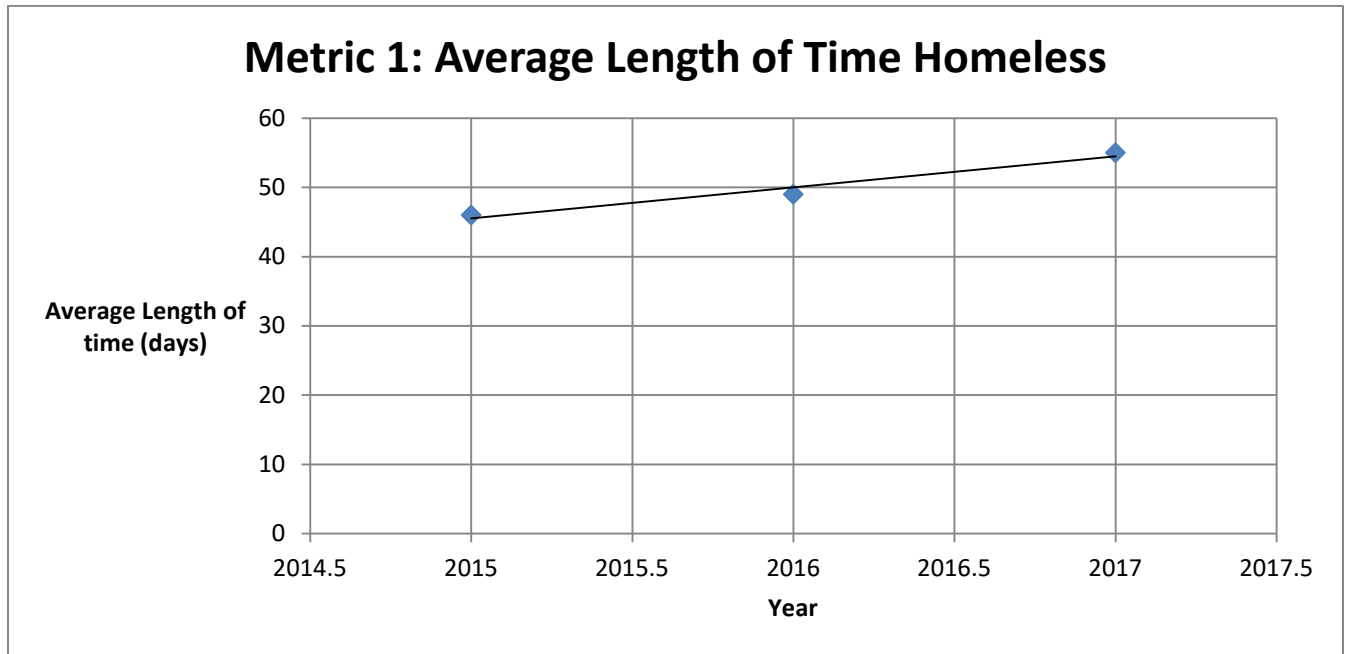
What do we measure currently?

HMIS data measures this in average (i.e. what is the usual length of time people are homeless) and median (i.e. what is the number is the midpoint of the length of time persons remain homeless).

What are our bench marks?

Area of Negative Concern 2017: 59 Days for Average, 39 days for Median

Area of Positive Concern 2017: 41 Days for Average, 21 Days for Median



What do we do with this information?

Should we decrease this measure? Is that really a positive?

Performance Measure 2:

What is it?

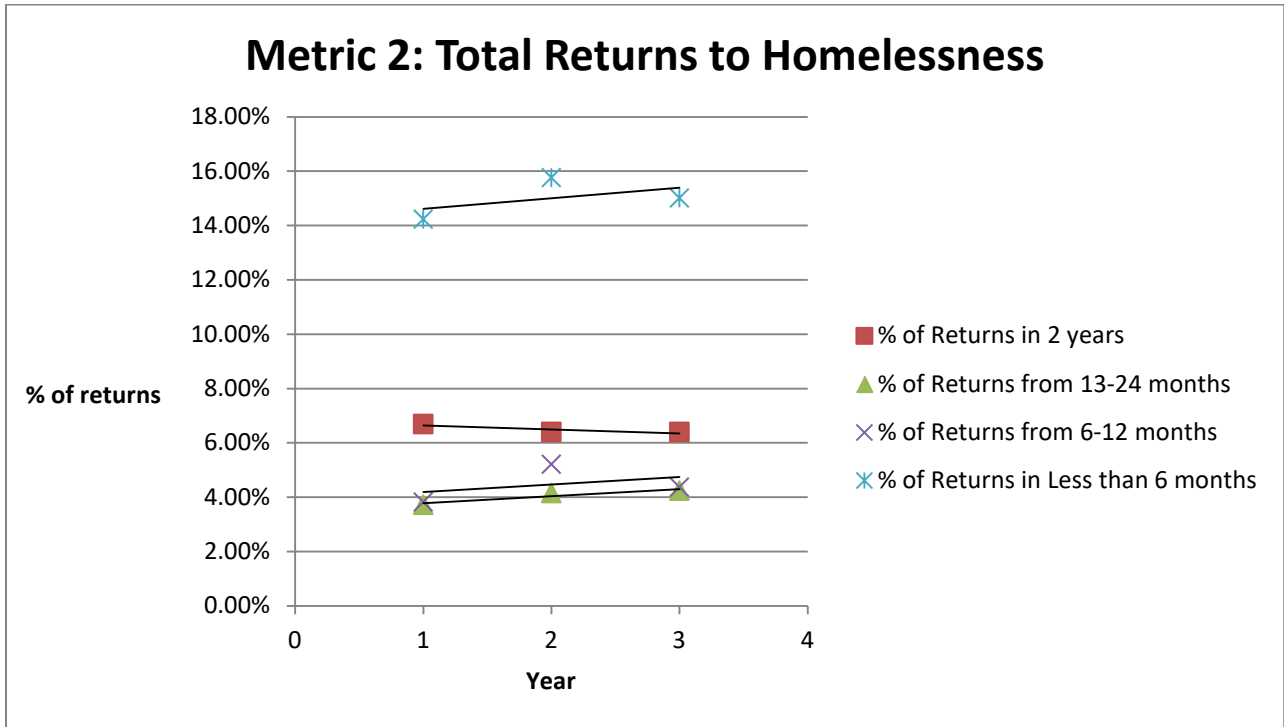
Total returns to homelessness from a positive exit destination.

What do we measure currently?

HMIS gathers data on the percentage of returns over specific time frames (returns in less than 6 months, returns from 6-12 months, returns from 13-24 months, returns in 2 years).

What are our benchmarks?

	% of Returns in Less than 6 months	% of Returns from 6-12 months	% of Returns from 13-24 month	% of Returns in 2 years
Negative Outcome	6.83%	4.59%	5.87%	16.53%
Postive Outcome	6.16%	3.48%	3.07%	13.47%



What do we do with this information?

Overall, there is an increase in total returns to homelessness per our HMIS data. As a committee, we could consider future initiatives to keep clients from returning. The % of returns to homelessness in 2 years is concerning as it is well above our other return to homelessness data.

Performance Measure 3:

What is it?

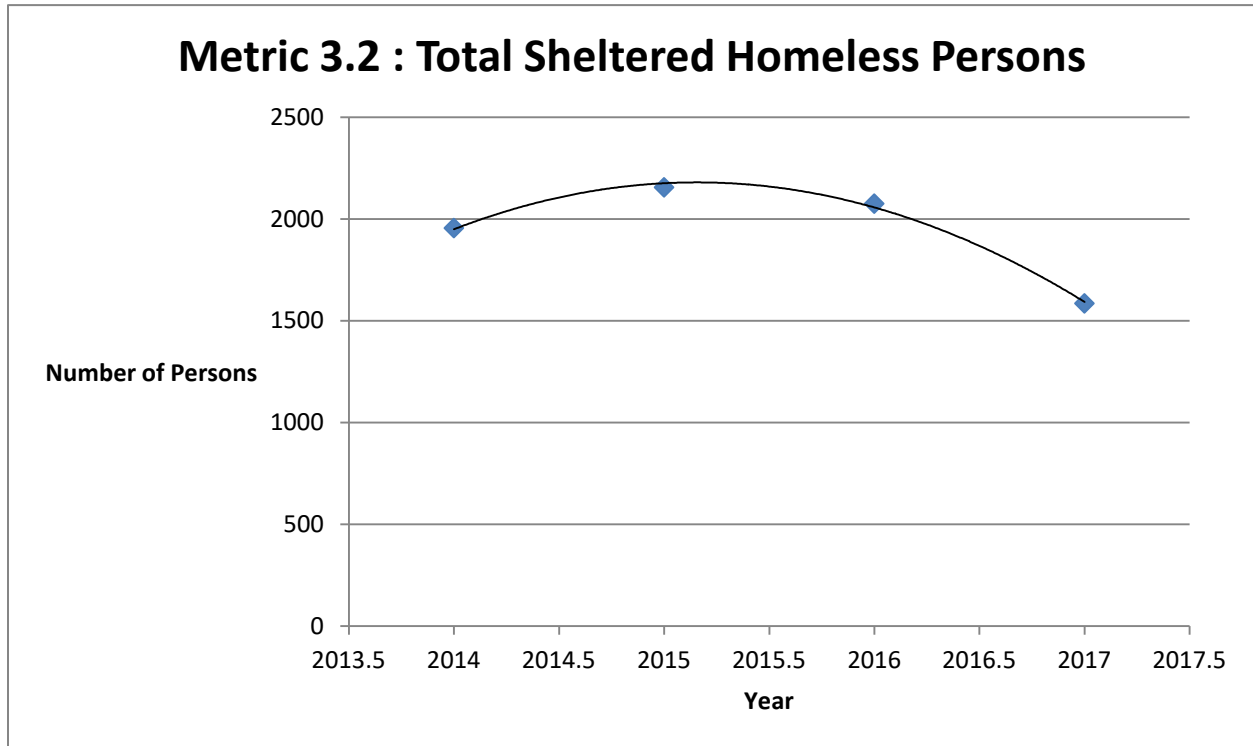
Number of homeless persons collected from the Point in Time Count

What do we measure currently?

Change in PIT counts of sheltered and unsheltered homeless persons. Metric 3.2 focuses on unduplicated total sheltered homeless persons.

What are our benchmarks?

Discussed with the HMIS team and agreed on not setting benchmarks. PIT count data cannot be manipulated according to our guidance.



What do we do with this information?

After each PIT count, consider why the count went up or down and help guide the direction of the PIT committee.

Performance Measure 4:

What is it?

Employment and Income Growth for Homeless Persons in COC Program-funded Projects

What do we measure currently?

Changes in earned income and non-employment cash income for adult stayers and leavers

What are our benchmarks?

Based on our current data, benchmarks would not be relevant because providers are not reporting annual income certifications in HMIS.

What do we do with this information?

We need to provide incentive to providers to annually recertify their clients. It is a federal requirement and can be a federal audit finding if not complete.

Performance Measure 5:

What is it?

Number of Persons who become homeless for the first time.

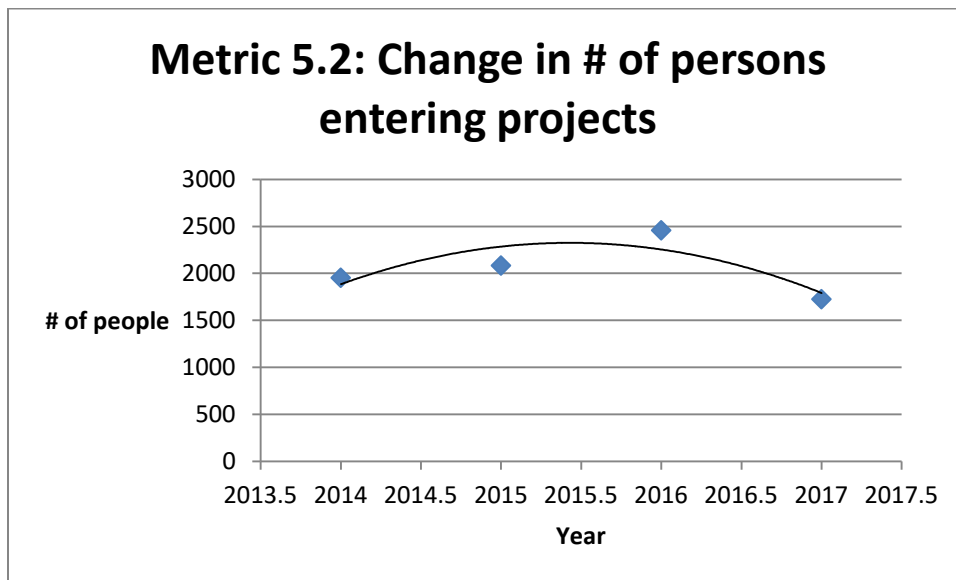
What do we measure currently?

Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

What are our benchmarks?

Negative Outcome: 2928 people

Positive Outcome: 1392 people



What do we do with this information?

Our committee can watch the data and figure out why it is changing.

Performance Measure 7:

What is it?

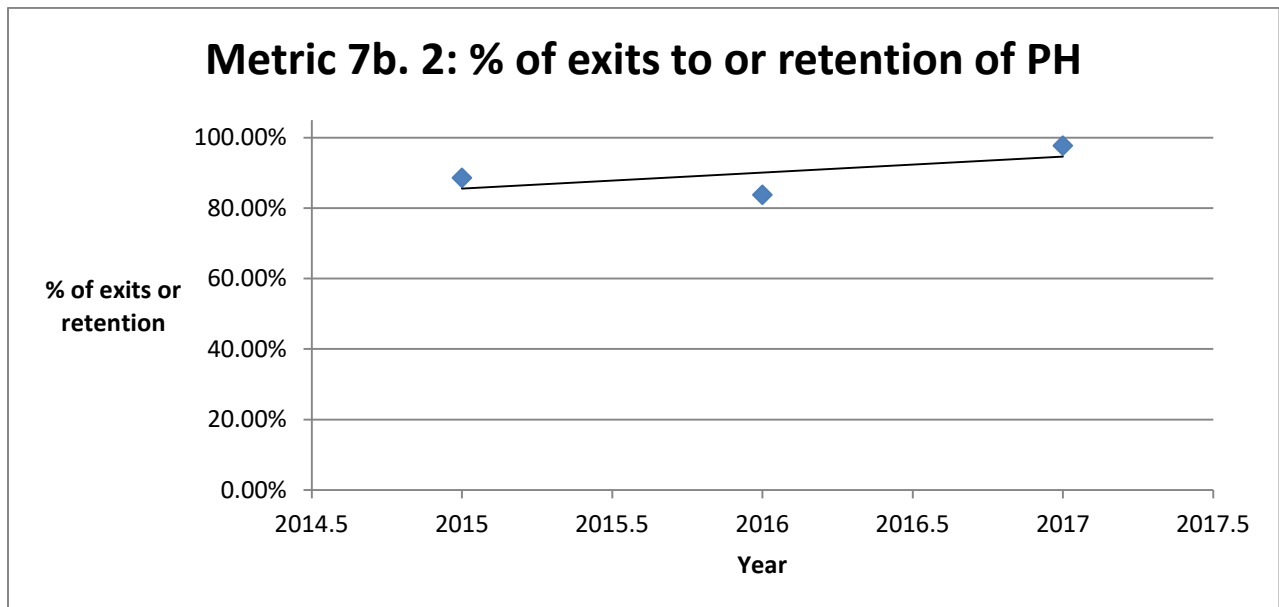
Change in exits to permanent housing destinations

What do we measure currently?

In metric 7b.2, HMIS measures percentage of successful exits to or retention of PH (from PH - H, PSH, PH-S).

What are our benchmarks?

Positive outcome: 97.14% positive
Negative outcome: 82.97% negative



What do we do with this information?

Monitor the data and decide how our continuum can help people maintain their housing.