

Strategic Planning Committee

November 28, 2018, 9 am – 10 am MST

Conference Call: Call In Number: (866) 672-5590, Passcode: 5219681237#

Committee Members: Aly Pogue, Region 1; Cliff McAleer, Region 2; Amanda Fields, Region 3; Misty McEwen, Region 4; Holly Llewellyn, Region 5; Anne Johnson, Region 6; Shawn Walters, Kristina Larkin, IHFA

In attendance: Aly Pogue, Cliff McAleer, Amanda Fields, Shawn Walters, Kristina Larkin

Current Mission Statement: The goal of the Strategic Planning Committee is to discern what small steps the Idaho Balance of State can take to help accomplish functional zero homelessness.

Agenda:

1. **Introductions** – Each committee member introduced themselves
2. Strategic Planning Committee discussed the IHCC Board request for each committee to come up with an individual mission statement. Strategic Planning previously came up with a mission state listed above; it was discussed whether changes or revisions need to be made. It was suggested that we look at the terms “small steps” and “functional zero homelessness” and decide whether the two are actually feasible and reasonable goals...whether we need to focus on the small steps or look at the bigger picture.
IHCC Board Vision Statement - A Home for Everyone
IHCC Board Mission Statement - The mission of the IHCC is to provide leadership in addressing the challenges of homelessness in Idaho through community engagement and collaboration. We encourage communities to creatively leverage resources and develop partnerships, services, and solutions towards ending homelessness.
IHCC Board Values – Aligned, Servant Leaders, Impactful, Innovative, Transparent, Committed
3. **Re-visit Performance Measures** – the committee briefly looked at past performance measures and will be recommending any changes to those through email to the committee members.
4. **IHCC has requested Performance Measures on the following items:**
 - a. Length of Stay for RRH
 - b. Length of Stay for PH
 - c. Length of Stay for TH (non-COC, but do we want to look at setting a benchmark?)*Shawn will be sending out an email on these new performance measures for the committee to look at and decide whether positive/negative benchmarks can be set or not.
5. Regional Updates – Region 2 advised they have split the Homeless Connect system duties up between agencies in Moscow and Lewiston and are working through understanding the process.
6. Any other business? - None

Goals/Performance Measures:

1. Get providers to enter in clients' increases in income
 - a. *Performance Measure 4:* Employment & Income Growth for Homeless Persons: No benchmarks can be set on this metric
2. Focus on who is entering into COC Permanent Housing and how to add more units to Permanent Supportive Housing in Idaho
3. *Performance Measure 7:* Placement in or retention of Permanent Housing
 - a. For a positive outcome, 97.14% of exits to or retention of PH

- b. For a negative outcome, 82.97% of exits to or retention of PH
- 4. Consider what makes individuals and families return to homelessness and how do we help?
 - a. *Performance Measure 2*

	% of Returns in Less than 6 months	% of Returns from 6-12 months	% of Returns from 13-24 months	% of Returns in 2 years
Negative Outcome	6.83%	4.59%	5.87%	16.53%
Postive Outcome	6.16%	3.48%	3.07%	13.47%

- 5. Advise Point in Time Committee on macro factors influencing first time homeless numbers and number of homeless people overall
 - a. *Performance Measure 3: # of Homeless People*: No benchmarks can be set on this metric
 - c. *Performance Measure 5: First Time Homeless*: **Negative outcome** is 2928 people entering projects; **Positive outcome** is 1392 people entering projects
- 6. Break Length of Time Homeless down by region
 - d. *Performance Measure 1*: **Negative benchmark**: 59 days on average, 39 days for median; **Positive benchmark**: 41 days on average, 21 days for median