

# LEP Recommendations 2025

The HIC's Lived Experience Panel (LEP) identified 5 key ways we can improve life for our homeless neighbors in Idaho!

“Take a step back and look at simple steps we can set people up with so they are not overwhelmed.” LEP R5

1

## Improving Housing Programs

The main needs mentioned for successful transition from a HUD housing program to self-sufficiency were: tailored supportive services & exit planning, vocational training, life skills training, financial planning, housing navigation, and case management & accountability.

2

## Preventing Evictions

Housing providers can prevent evictions by educating clients and landlords on their rights & laws, mediation, online & paper application options, ensuring tenant awareness of violations, and what leads to evictions, life skills....

3

## Improving Employment

**This is also a federal priority!**

Regional Coalitions and partners can provide clients with education, job training, job searching, as well as partnering with employers. Many of the LEP are interested in the trades.

4

## System Integration

**This is also a federal priority!**

Regional Coalitions and nonprofits can work to establish better system integration between SSI, SSDI, SNAP, WIC, DMV, DBHW, getting birth certificates, USPS P.O. boxes, PHA rental vouchers...

5

## Transportation

All can spread the news that people on Medicaid can use MTM to get free rides to medical appointments. Regional Coalitions can partner with buses, Uber, or Lyft on vouchers for rides, suggest limit one a day or free or reduced for homeless and people on SNAP. Partners can set up a volunteer rides program.

The HIC has some ideas, suggestions, contacts, and trainings to help your agency or Regional Coalition get started! Ask [Heidis@ihfa.org](mailto:Heidis@ihfa.org).

# HIC Improvements 2025

Our Lived Experience Panel (LEP) worked with our HIC and partners to make these improvements to the HIC's systems!

1

## Improved AP/Resource Maps

Statewide the HIC & FindHelpIdaho.org began partnering to transition all non-profits to FindHelpIdaho & train providers to educate clients on utilization. Additionally, R1 created a CDA resources walking map.

2

## Disseminating LEP Recommendations

This year, the LEP Leadership took a targeted approach to the LEP's recommendations. PHAs, Emergency Shelters, & Permanent Housing projects were sent emails about the LEP recommendations as they were made.

3

## Transportation, Laundry & Counseling

RC1 worked with transportation in CDA to create a strategy! SVDP announced showers and laundry. R2 created a list of counselors and resources, laundry cards, R5 lists counselors available, R6 YMCA started offering free showers.

4

## LEP Requested Topics

The LEP requested 3 topics which they received training on: "Eviction Prevention," "Volunteerism," & "How to make Fundraisers More Successful." Many LEP want to help support the housing projects which helped them exit homelessness.

5

## PIT Count & Volunteerism

The LEP had many excellent ideas to make the PIT Count more accurate & effective. The PIT Count subcommittee is working to implement some of these ideas. Additionally, Regions and United Way were made aware that many PLE love to volunteer and help at events or with media if given minor training.

6

## Advocacy & Leadership Development

The LEP had 4 graduates from the LETA program who took on more leadership roles in the HIC. 2 of these LETA graduates went to speak to government officials about their homelessness concerns. At least 8 HIC non-profits hire LE clients to work for their organization!

### References

All data used was collected from the HIC's LEP members' suggestions in 2025. Data ranked and processed with the LEP in December 2025. HIC improvements were made by partners based on LEP input between January and December of 2024 and reported to Heidis@ihfa.org.