

HIC 2024-2025 STRATEGIC PLANNING GOALS

(Specific, Measurable, Achievable, Relevant, Time-bound)

1. *IMPROVE DATA QUALITY (CMIS/HMIS)*

GOAL: BY APRIL 1, 2025, THE HIC WILL IMPROVE DATA QUALITY SYSTEMS AND SPREAD AWARENESS TO INCREASE HUD GRANT APPLICATION SCORES AND FUNDING, AND TO REDUCE COMPLIANCE ISSUES.

- I. The Informing Idaho Committee will evaluate the most common and significant errors and data points not being collected and recommend solutions to the Guiding Idaho Committee and the Regional Coalitions.
- II. The HIC will recruit all homeless response providers not yet using HMIS/CMIS.
- III. All HMIS/CMIS user agencies will improve their required data collection to better meet the HMIS Data Standards in order to create accurate reports and system performance measures.
- IV. The HMIS Lead will explain HUD's System Performance Measures and how the HIC compares with comparable CoCs.
- V. The HIC's HMIS Lead will create checklists relevant for all component types and their respective program funders for FY2024 HMIS Data Standards.
- VI. The HIC's HMIS Lead will provide training to help HMIS/CMIS providers improve data quality.
- VII. The HIC's HMIS Lead will require annual training for reporting on HMIS/CMIS.
- VIII. The HIC's HMIS Lead will conduct quarterly data quality monitoring on all HMIS/CMIS providers. They will send emails with calendar deadlines and encouraging messages, like, "Every quarter we're getting closer to a more accurate portrayal of Idaho's homeless and housing situation!" The HMIS Lead will also send a follow-up after monitoring occurs to celebrate when agencies are doing well and making efforts to improve.

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2. *IMPROVE STORYTELLING THROUGH DATA ANALYSIS*

GOAL: BY APRIL 1, 2025, THE HIC WILL ENHANCE IDAHO'S STORYTELLING THROUGH DATA ANALYSIS TO BOOST FUNDING FOR HOUSING PROGRAMS THROUGH CAPTIVATING DATA PRESENTATIONS TO COMMUNITIES AND LEGISLATORS TO IGNITE LEGISLATIVE CHANGE AND EMPOWER ALL IDAHOANS.

- I. Create collaborative platform for HIC Committees and Regional Coalitions to share documents, stories, etc.
- II. Informing and Engaging Idaho Committees will evaluate adding important local and state data points on the HIC's website.
- III. The HIC's Committees will work with the HMIS Lead to create customized reports to tell local stories as needed.
- IV. Regional Coalitions will foster partnerships between service providers and communities to increase public awareness of local challenges and homeless experiences using their local, aggregate, de-identified data reports (ex. demographic, geographic, causes, etc.).

3. *MAXIMIZE EXISTING FUNDING*

GOAL: BY THE END OF THE FY 23 COC GRANT THE HIC WILL INCREASE EXISTING COC GRANT SPENDING TO 87.5% THROUGH INCREASING IHFA SNAP TRAININGS AND BY FACILITATING MENTORSHIPS BETWEEN SIMILARLY FUNDED PROJECTS STATEWIDE.

- I. The Administrative Agency/SNAP Team will work with CoC subrecipients to increase understanding of SNAP budget oversight and process.
- II. The Administrative Agency/SNAP Team will collect Office Hour topics from grant subrecipients via email.
- III. The Administrative Agency/SNAP Team Office Hours will take place once per month and include CFR topics as requested by subrecipients. These will be recorded for those who cannot attend.
- IV. SNAP Team will contact subrecipient under spenders to ask them to provide a spending plan quarterly. Once the spending plan is provided, SNAP Team will offer budgeting assistance, training, or amendments to their budget. If an amendment is needed, SNAP Team can transfer relinquished funds to subrecipients asking for more funding.
- V. The HIC will facilitate mentorship or collaboration between similar CoC project types in order to increase collaboration and CoC spending for under spenders.
- VI. If a CoC subrecipient continues to underspend, the Administrative Agency's SNAP Team, possibly in conjunction with Guiding Idaho Board will modify the CoC GIW which will permanently reallocate underspent funds or projects to other subrecipients who are spending well.

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4. *TAP INTO NEW FUNDING OPPORTUNITIES*

GOAL: BY THE END OF DECEMBER 2024, THE HIC, THROUGH GUIDING IDAHO COMMITTEE, WILL ESTABLISH A FUND DEVELOPMENT TASKFORCE WHO WILL EVALUATE THE FEASIBILITY OF ATTAINING NEW, UNRESTRICTED FUNDING OR MINIMAL REQUIREMENT FUNDING FOR THE HIC.

- I. Questions for the Fund Development Taskforce to answer for the HIC:
 - Should we focus on unrestricted funds or just more funds in general?
 - 501C3 issue: Who applies/can apply for and who receives the funds? The HIC through the Collaborative Applicant (IHFA), or the Regional Coalitions, or individual agencies? Or any of these.
 - What is the application process?
 - How will funds be equitably distributed?
 - Will there be funds for administration, or will it be volunteer work?
 - Will there be funds for project management, or will it be volunteer work?
 - How will the HIC deal with conflict of interest of partners? How can the HIC best work for the CoC as a whole rather than a region or an agency?
 - Can Guiding ID Committee act as a treasurer for the HIC by managing a bank account?
 - Can we recruit hospitals, corporations, or large investors in the community to invest in our HIC?
 - Any other questions that the taskforce identifies.
- II. Consider the Home Partnership Foundation (HPF) as a fiscal agent for the HIC. The HPF would still need someone/agency/committee to fill out paperwork and manage a bank account.
- III. Look into how other comparable CoCs are raising unrestricted funds.
- IV. Work with the Administrative Agency's Grant Writer, Jordan Downey, to look into awards for cross-collaboration.